

VETERANS AFFAIRS CANADA STAKEHOLDER SUMMIT
October 5 - 6, 2016

Hilton Lac-Leamy, 3 Boulevard du Casino, Gatineau, QC

All sessions will take place in the Grand Salon unless indicated.

AGENDA – DAY 1

Time	Description	Lead
0830 – 0850	Coffee/Meet and Greet	All
0850 – 0900	Group Photo	All
0900 – 0905	Welcome and Introduction/Moment of Silence for the Fallen	Karen Ellis, Associate Deputy Minister and Acting Deputy Minister, Veterans Affairs Canada
0905 – 0910	Algonquin Blessing	Aurel Dubé, Sergeant at Arms, Aboriginal Veterans Autochtones
0910 – 0912	Introduction of Minister	Karen McCrimmon, Parliamentary Secretary to Minister of Veterans Affairs
0912 – 0930	Introductory Address	The Honourable Kent Hehr, Minister of Veterans Affairs
0930 – 0945	“Have Your Say” – What we have been hearing	Bernard J. Butler, Assistant Deputy Minister, Strategic Policy and Commemoration, Veterans Affairs Canada
0945 – 0950	Veterans Ombudsman’s Remarks	Guy Parent, Veterans Ombudsman
0950 – 1015	Introduction to computerized voting technology: Test Questions & Summit Demographic Profile by computerized voting technology	All
1015 – 1030	Health Break	

1030 – 1045	From Idea to Implementation: Stakeholders' Role in Policy and Program Development	Sue Foster, Assistant Deputy Minister, Strategic Oversight and Communications, Veterans Affairs Canada
1045 – 1055	Introduction to Ministerial Advisory Groups: Status Reports and Discussion	Karen McCrimmon, Parliamentary Secretary to Minister of Veterans Affairs
1055 – 1140	Ministerial Advisory Groups: Status Reports & Discussion - Commemoration	Advisory Group Co-chairs
1140 – 1210	Ministerial Advisory Groups: Status Reports & Discussion - Care and Support	Advisory Group Co-chairs
1210 – 1315	Lunch Guest Speaker - Gen Jonathan Vance, Chief of the Defence Staff, Canadian Armed Forces	
1315 – 1400	Ministerial Advisory Groups: Status Reports & Discussion - Service Excellence	Advisory Group Co-chairs
1400 – 1445	Ministerial Advisory Groups: Status Reports & Discussion - Families	Advisory Group Co-chairs
1445 – 1510	Health Break	
1510 – 1630	Ministerial Advisory Groups: Status Reports & Discussion - Policy	Advisory Group Co-chairs
1630 – 1645	Day 1 Wrap-up	Karen Ellis, Associate Deputy Minister and Acting Deputy Minister, Veterans Affairs Canada
1645 – 1800	Reception (in Foyer B)	

AGENDA – DAY 2

Time	Description	Lead
0800 – 0850	Optional Session: My VAC Account Focus Group	Charlotte Bastien, Acting Assistant Deputy Minister, Service Delivery, Veterans Affairs Canada
0830 – 0855	Coffee/Meet and Greet	All
0855 – 0900	Welcome to Day 2	Karen Ellis, Associate Deputy Minister and Acting Deputy Minister, Veterans Affairs Canada
0900 – 0945	Ministerial Advisory Groups: Status Reports & Discussion - Mental Health	Advisory Group Co-chairs
0945 – 1030	Questions on Veterans' Issues: by computerized voting technology	All
1030 – 1045	Health Break	
1045 – 1210	Questions on Veterans' Issues: by computerized voting technology (continued)	All
1210 – 1220	Summit Evaluation via computerized voting technology	All
1220 – 1230	Chief Military Personnel Remarks	Major General Wayne Eyre, Deputy Chief of Military Personnel
1230 – 1240	Summit Closing	The Honourable Kent Hehr, Minister of Veterans Affairs
1240 – 1242	O Canada	All
1242 – 1345	Lunch	
1250 – 1330	Optional Event: Feedback session on draft document <i>Programs and Services Available to Veterans, Their Families and Communities</i> .	Charlotte Bastien, Acting Assistant Deputy Minister, Service Delivery, Veterans Affairs Canada
1400 – 1500	Optional Event: Facebook Live Event	The Honourable Kent Hehr, Minister of Veterans Affairs